



Revolutionizing Workflow Automation with the Power of Gen AI

Banking & Financial Services

Banking & Financial Services (B&FS) organizations are embracing modern technology solutions such as ServiceNow to overcome the inefficiencies associated with manual banking processes and legacy technology solutions and to keep pace with ever-evolving market demands.

ServiceNow's enterprise-wide solutions help B&FS organizations streamline their IT & business workflows end-to-end, leading to improved banking processes, enhanced customer experiences, and reduced operational costs.

Enabling Banking & Financial Services Organizations to Accelerate Digital Transformation

The implementation of ServiceNow, guided by a trusted ServiceNow partner like KANINI, enables B&FS organizations to achieve their strategic business goals and maximize ROI.

Achieve Service Delivery Excellence with a Trusted ServiceNow Partner

Leveraging years of ServiceNow Advisory, Consulting, and Implementation experience and deep industry expertise, KANINI is helping renowned B&FS organizations successfully drive their digital transformation journeys.

Combining our Gen AI-powered digital and data solutions with the ServiceNow applications, we empower Banking & Financial Services Organizations to be future-ready, deliver impeccable customer and employee experiences, and thrive in today's competitive business world.

- Proven experience in efficiently handling industry-specific challenges such as:
 - Service Outages
 - Security Vulnerabilities
 - Regulatory Compliance.
- Deep expertise in aligning ServiceNow solutions with B&FS industry best practices.
- End-to-end services, from initial consultation and implementation to ongoing support.
- Flexible and customer-centric engagement models.
- ITIL V4 certified professionals.

Delivery Metrics

5/5

Customer Satisfaction

100%

Client Referenceability

99%

On-time Delivery

250+

Digital Transformation Stories

300+

Certified Cloud Practitioners

65+

Cloud-native App Development Projects

1000+

Headcount Growing Globally

50+

Unique Workflows Defined and Enhanced

Industries



Healthcare



BFSI



Manufacturing



Technology



Retail



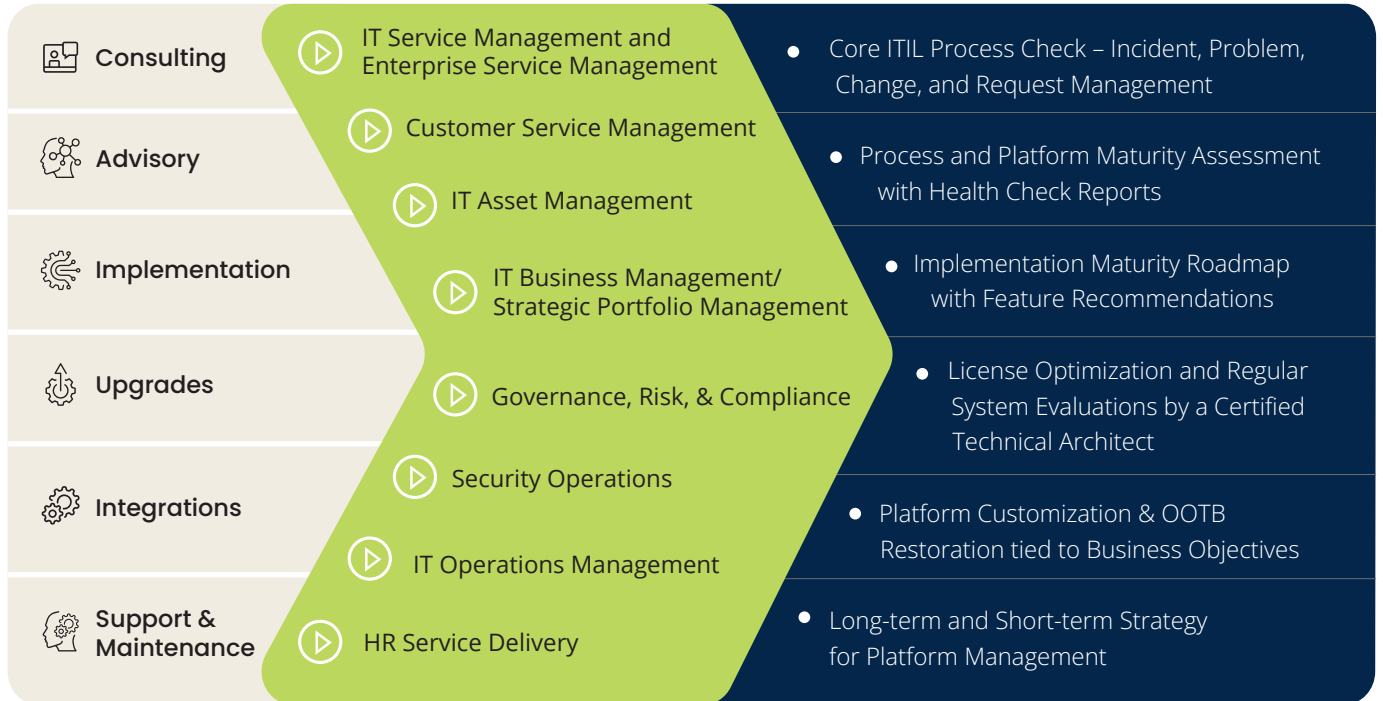
Energy & Utilities



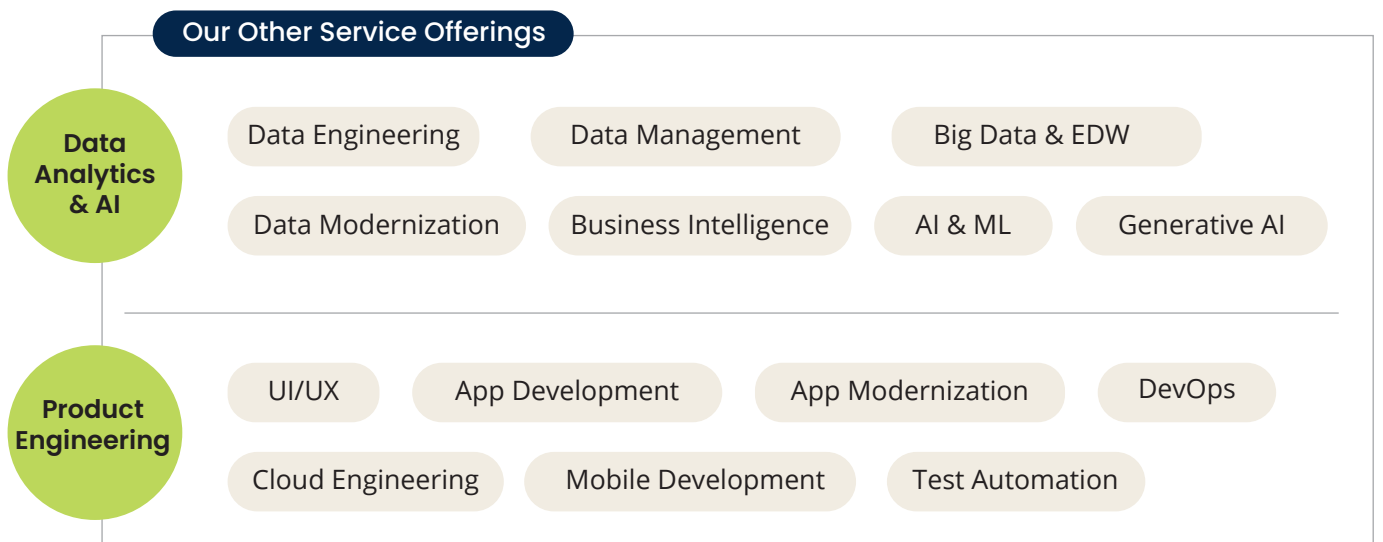
Government

Our End-to-End ServiceNow Services Portfolio

Assessment-first Approach | Thought Leadership-led Advisory | Prototype-driven Projects



KANINI is a digital transformation enabler, providing cutting-edge software services and solutions that help enterprises drive innovation and business growth. We create impeccable customer experiences through thoughtfully designed digital solutions, data insights powered by Gen AI, and automated workflows. Our relentless focus on tech innovation helps us enhance the efficiency, scalability, and revenues of our clientele.



Customer Success Stories



ServiceNow ITOM & Service Mapping

Problem

Difficulty in mapping business services to the relevant IT infrastructure and storing service maps in the CMDB, leading to poor IT operations management (ITOM), service quality, and user experience, impacting ROI.

Solution

Implementation of ServiceNow ITOM and Service Mapping, enabling efficient creation and storage of end-to-end service maps in the CMDB, and management of IT operations.

Outcome

- 60% cost savings owing to ease of service mapping.
- 100% of IT Software and Hardware assets identified and audited.

ServiceNow CIO Dashboard

Problem

Lack of a solution to collect data from ServiceNow & third-party tools and provide a unified view of IT operations, making it challenging for the leadership team to gain consolidated insights.

Solution

Implementation of ServiceNow CIO Dashboard, which gathers insights from all the tools and presents them on a single dashboard using ServiceNow Performance Analytics.

Outcome

- Informed decision-making about maximizing return on IT investments.
- A shared view of IT performance to assess business value creation.



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Contact us at transformations@kanini.com | 615-465-8287

WWW.KANINI.COM